Corporate Social Responsibility - the supply side of CSR-standards

Mats Jutterström

Corporate Social Responsibility - the supply side of CSR-standards

Mats Jutterström

Score working paper 2006:2 ISBN 91-89658-39-6 ISSN 1404-5052

Corporate Social Responsibility - the supply side of CSR-standards

Mats Jutterström

Score

&

Center for Public Management Stockholm School of Economics mats.jutterstrom@hhs.se

Score
Stockholm centre for organizational research
S-106 91 Stockholm, Sweden

Abstract

Corporate Social Responsibility (CSR) has gained a lot of attention in recent years. CSR-standards have become important sets of explanations to what organizations say and do. In this paper I focus on the *supply side* of CSR-standards – i.e. on the organizations that formally produce CSR-standards for other organizations to follow. In order to be able to present a population of such organizations, what is "CSR" and what is not, is endemically defined. Also the term "standard" – a generic type of rule – is elaborated on. In the paper, a list of 100 principal organizations behind CSR-standards is presented, analyzed and discussed. The purpose here is to contribute to new questions and answers regarding the many "others" of our time, i.e. organizations that construct and spread rules in modern society, and more frequently so in form of standards.

Introduction

Rules are important instruments of co-ordination in society. They govern what many should do, individuals as well as organizations. Rules therefore represent important explanations to what is done, or at least said. In order to understand more about where rules come from and why they take certain forms and not others, the forming and reforming of rules becomes a relevant topic for research.

In this article I will focus on rules and rule setting organizations in a specific area — an area often referred to as *Corporate Social Responsibility* (CSR). There is no exaggeration to say that CSR has gained a lot of attention in recent years. A simple search for "Corporate Social Responsibility" on the Internet, gave 0.514 million hits with the search engine Eniro, and 9.330 million hits with the search engine Google. There is also an abundance of articles and reports about CSR. Such written material mostly relates to the implementation of CSR, to the use of CSR in daily practice or to the importance for business firms and other organizations to adapt to the concept of CSR. Simply put, there is a general focus on the user side of CSR-standards.

However, the principal organizations behind CSR-standards for others to follow – the *supply* side of CSR-standards – have been much less dealt with. Here, it is important to stress that these principal organizations represent the supply side of CSR-standards from a formal point of view. In practice, many other organizations, also those who are supposed to follow the rules, may take part in their construction. Many relevant questions about the principal organizations behind CSR-standards may be raised. For example: Why are there so many? How are they financed? What other organizations participate in their construction of standards?

¹ This search was done 2006-03-20 in all languages, (www.eniro.se and www.google.se).

What relations do they have to one another? To what extent do their rules, activities and relations change over time and for what reasons?

Instead of answering all or some of the above-mentioned questions, the ambition in this article is more modest. The main question that will be dealt with is a more basic although important one: who are the principal organizations behind CSR-standards for others to follow?

In order to be able to present a population of principal organizations behind CSR-standards, what is "CSR" and what is not, will have to be elaborated on. Also the term "standard" – a generic type of rule – will be discussed and defined in order to make the notion of CSR clearer. The purpose here is to present a "platform" of information concerning the formal supply side of CSR-standards together with the definitions of some basic notions concerning CSR, a platform to be used also for further research. In the paper, a list of 100 principal organizations behind CSR-standards is presented and discussed.

The study was mainly conducted by searching information on the Internet. In several cases information that could not be found on the Internet was collected via e-mails or phone calls to organizations behind specific CSR-standards. My participation in CSR-meetings for practitioners as well as in CSR-seminars for researchers, together with five interviews with participants in the ongoing CSR activities of the International Organization for Standardization (ISO), contributed to my contextual understanding of the subject.

What is CSR?

What is CSR? Among practitioners there is no single definition. On the contrary, the picture is blurred by many different definitions as well as by other terms for similar content (e.g. Corporate Citizenship; Social Responsible Investments; Corporate Responsibility, Business Ethics; Social Responsibility). The question of how CSR should be defined is also subject to much discussion among practitioners (Windell 2005). However, one over-arching definition of CSR is now often and in-

creasingly used (see also Tamm Hallström 2006). This notion defines Corporate Social Responsibility as organizations' concern for three areas:

- Human Rights
- Environmental Sustainability
- Rights of Labour

The above definition of CSR is empirical: it is often used by practitioners in the area of CSR, although other definitions as well as ambiguity about the term are common.

Here, the empirical definition of CSR will also be used analytically. I will use it to decide which organization is a "CSR standard setter" and which is not. A CSR-standard setter is here defined as an organization that issues CSR-standards primarily for other organizations to follow. A business firm introducing a CSR-standard in order to govern its own business activities — as for instance IKEA with its IWAY-standard — is therefore not treated as a CSR standard setter in the paper.³

Organizations become CSR standard setters when they formally introduce a CSR-standard for others, standards that concern one, two or all three of the above-mentioned areas. There is, however, an important exception here: organizations behind environmental standards only, will not be treated as CSR standard setters. In the area of CSR, organizations behind environmental standards are often not (yet) seen as a part of the CSR-area. This is also the case in the area of environmental sustainability, although some environmental organizations have begun to take active interest in CSR standardization. For instance, the World Wildlife Foundation (WWF) has participated in the ongoing CSR-initiative ISO 26 000, carried out by the International Organization for Standardization (ISO) (Tamm Hallström 2006). Although generally not treated as CSR standard setters today, the bonds between environmental sustainability organizations and CSR-organizations seem to be getting stronger – not least in the work carried out by ISO.

² Despite the name, the concept of CSR most often refers to organizations in general, not only to corporate organizations (i.e. business firms).

³ Examples of CSR-initiatives issued by single companies for their own use may be found in a report published by the OECD in 1999 (TD/TC/WP(98)74/Final).

A standard is a kind of rule

Above, I have used the term standard several times without clarifying it more thoroughly. A standard – for example a CSR-standard – is a kind of rule. Analytically, standards may be separated from the two other generic types of rules in society: directives and norms (Brunsson & Jacobsson 2000). Standards are written explicit rules that formally are voluntary to follow. In the sense of being written and explicit they are similar to directives (laws and the like), but they differ from directives in the sense that they are not mandatory. Standards do not have sanctions, or at least not the same kind of sanctions connected to them as directives do – you do not risk going to jail if you break a standard. In this sense standards are similar to norms; norms are also formally voluntary. A breach of etiquette at the dinner table, for example, will not take you to a court of law (but it may give you a hard time in other respects). Norms, however, differ from standards in the sense that they normally are unwritten and implicit rules of how to behave in different situations.

Among practitioners, CSR-rules occur under many different names. They may be called guidelines, codes of conduct, charters, investment screening mechanisms or benchmarks, to mention some of the more common labels. Regardless of what they are called, the rules behind the names are characterized by being written, explicit and formally voluntary. In other words: the kind of rules practitioners talk about when discussing CSR-rules generally equal standards as defined above. Obviously, modern society also contains a huge number of directives and norms concerning human rights, environmental sustainability and rights of labour. But among practitioners these are not referred to as CSR. Endemically, CSR has to do with standards, not directives or norms.

The question of where the line should be drawn between directives and standards for human rights, environmental sustainability and rights of labour is much debated. In this discussion it is often stressed that CSR-standards never should become a substitute for directives concerning the three areas. Instead, it is argued that CSR-standards should go beyond directives, giving organizations a possibility to show that they do more than complying with the required minimum level of directives. For example, at the prospect of the international ISO Social Responsibility

Conference held in Stockholm, Sweden, 2004, The International Chamber of Commerce (ICC) and the International Organization of Employers (IOE) wrote in their joint position paper: "Compliance with the law is the minimum acceptable level of performance; [CSR], in our view, refers to the initiatives that go above and beyond legal compliance" (ICC/IOE 2004).

CSR Standard Setting Organizations

So far, I have given an empirical definition of the term CSR, and claimed that the type of rule generally associated with corporate social responsibility is the standard.

In the following, information from the field of CSR standard setters is presented. First, a diagram showing when different organizations started as CSR standard setters will be given (page 8). The year a specific organization first introduced a CSR-standard for others also equals the year the organization became a CSR standard setter.

As indicated in the diagram, the 1990's implied a strong increase in the number of CSR standard setters. This increase also continued during the first years of the new millennium. The emergence of Corporate Social Responsibility has been claimed to be manifested in three major events in the 1970s: the UN negotiations on a code of conduct for transnational corporations; efforts within the anti-apartheid movement; and the boycott of Nestlé due to the Nestlé marketing for breast-milk substitutes (Segerlund 2005). At least the raising anti-apartheid movement and the Nestlé breast-milk case could also be seen as explanations to a growing interest in CSR-activities. But what specific explanations could be given to the massive increase of CSR standard setters in the late 1990s?

Secondly, a list of 100 CSR standard setters is presented (page 9 ff). Why exactly a hundred? When the list contained around 80 CSR-standard setting organizations, and they gradually got more difficult to find, an objective to find 100 was set up and eventually reached. Although the list is not claimed to be complete, research has been carried out with an ambition to look globally and thoroughly. The list contains information about: the names of CSR-standard setting organizations in

alphabetic order, their locations, their web addresses, the names of their CSR-standards, and the year each standard was formally introduced. The number before each CSR standard setter in the list corresponds to the encircled numbers in the first diagram.

Although not explicitly shown in the list, the CSR standard setters differ in character. Some are associations of business firms or non-governmental organizations, others are unions or (more or less) commercially driven organizations, still others governmental organizations or hybrid arrangements (cf. Egels-Zandén & Hyllman 2006).

Out of the 100 CSR standard setters in the list, about 31% are associations of business firms; 41% are non-governmental CSR standard setting organizations (here defined as general philanthropic, non profit, voluntary organizations); 5% are unions; 12% are governmental organizations; 5% are hybrid arrangements (exclusively co-operations between a business association and a union); and 6% are (more or less) commercially driven organizations.

Did some of these different types of CSR standard setting organizations generally start earlier than others? In order to take a closer look at this I divided the material into an *early phase* of when organizations started as CSR standard setters (stretching from 1974 to 1993), and a *main phase* (stretching from 1994 to 2005). The early phase consists of about 1/5 of the total number (more exactly of 19 CSR standard setters). Consequently, the main phase consists of about 4/5 of the material (more exactly of 81 CSR standard setters). In the early phase business associations represented about 32% of the CSR standard setters; NGOs 47%; unions 5%; and governmental organizations 16%. In sum, NGOs were over-represented in the early phase; hybrid organizations as well as commercially driven organizations were not represented at all.

Where are the main offices of the CSR standard setting organizations located? First, the list indicates that an over-whelming majority of CSR standard setters are located in the western world. 32% of the 100 listed organizations are located in the USA and Canada; 12% in the United Kingdom; 46% in Europe except the U.K.; and 10% in the rest of the world.

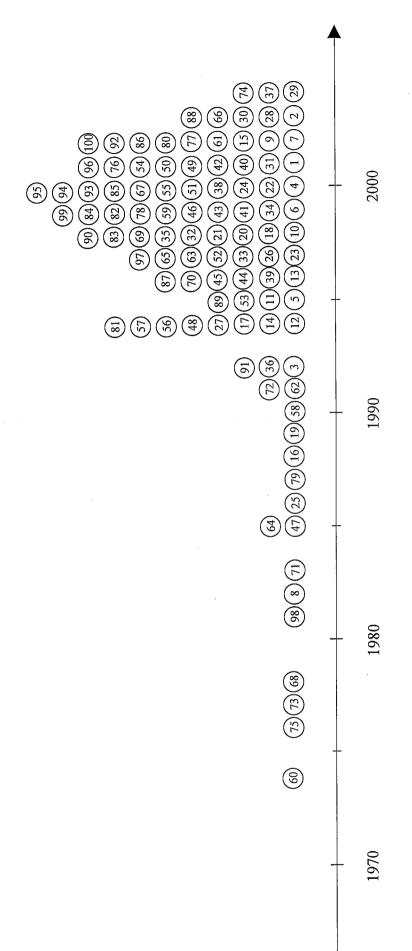
Were some of these geographical areas over-represented in the early phase (as defined above)? Almost half (47.4%) of the organizations that started in the early phase are located in the USA and Canada, thus being a clearly over-represented geographical area. 5% are located in the United Kingdom; 42% in Europe except the U.K.; and 5% in the rest of the world. As is the case with management oriented concepts and arrangements in general, a considerable part first develop in north-America (Engvall & Sahlin-Andersson 2002).

Looking closer into the population of CSR standard setters, one may wonder what effects variations in the material may have on the construction and characteristics of CSR-standards, on how the standards are spread, and on the relations between specific CSR standard setting organizations.

Web-addresses are perishables to some extent: organizations change their names for different reasons and sometimes disappear. Nevertheless, the web-addresses to the listed organizations will probably represent valuable gates to more information for quite some time. Such information may contribute to new questions and answers regarding the many "others" (Meyer 1996) of our time, i.e. organizations that construct and spread rules in modern society, and more frequently so in form of standards as has been the case here.

Year when organizations started as CSR standard setters

(the numbers correspond to the following list of CSR standard setters)



CSR Standard Setters

No.	Organization	Locality	Web address	Name of CSR- standard	Stan- dard first pre- sented
1.	American Petroleum Institute (API)	Washing- ton DC, USA	www.api. org	API Guiding Principles	2001
2.	Amnesty Interna- tional	London, United Kingdom	www.amn esty.org	Human Rights Guidelines for Companies	2003
3.	Association of Computing Machinery (ACM)	New York, USA	www.acm	ACM Code of Conduct	1992
4.	Association of Independent Tour Operators (AITO)	Middle- sex, United Kingdom	www.aito. co.uk	Responsible Tourism Guidelines	2000
5.	Biotechnology Industry Organization (BIO)	Washing- ton DC, USA	www.bio. org	BIO's Statement of Principles	1995
6.	British Standards Institution (BSI)	London, United Kingdom	www.bsi- global.co m	OHSAS 18001	1999
7.	Business For Social Responsibility	San Fran- cisco, USA	www.bsr.	Designing a CSR structure	2002
8.	Business in the Community	London, United Kingdom	www.bitc. org.uk	Business in the Community Princi- ples	1982
9.	Business Roundtable	Washing- ton DC, USA	www.brta ble.org	Corporate Govern- ance Principles	2002
10.	Canadian Associa- tion of Petroleum Producers (CAPP)	Calgary, Canada	www.cap p.ca	Stewardship Initia- tive	1998
11.	Canadian Business for Social Responsi- bility (CBSR)	Vancou- ver, Canada	www.cbsr .bc.ca	Canadian Business for Social Responsi- bility Guiding Prin- ciples (CBSR- principles)	1995
12.	Care & Fair	Hamburg,	www.care	Catalog of Demands	1994

		Germany	-fair.org		
13.	Carpet Export Promotion Council (CEPC)	New Delhi, India	www.indi a- car- pets.com	Kaleen Label	1996
14.	Caux Round Table	Minnea- polis, USA	www.cau xroundta- ble.org	Caux Principles for Business	1994
15.	CEI-BOIS & EFBWW	Brussels, Belgium	www.cei- bois.org & www.efb ww.org	Charter for Social Partners in the Euro- pean Woodworking Industry	2002
16.	Center for Ethical Business Cultures	Minnea- polis, USA	www.cebc global.org	Minnesota Principles	1988
17.	Centre des Jeunes Dirigeants et des Ac- teurs de l'Economie Sociale (CJDES)	Paris, France	www.cjde s.org	CJDES Bilan Sociétal	1994
18.	Centre for Business Ethics	Zittau, Germany	<u>www.dn</u> <u>we.de</u>	Value Management System Principles	1998
19.	Ceres – Investors and Environmentalists for Sustainable Prosper- ity	Boston, USA	www.cere s.org	Ceres Principles	1989
20.	Clean Clothes Campaign	Amster- dam, Holland	www.clea nclothes.o rg	Code of Labour Practices for the Apparel Industry including Sportswear	1998
21.	Confederation of Norwegian Business and Industry (NHO)	Oslo, Norway	www.nho.	Human Rights from the Perspective of Business and Indus- try – a checklist	1998
22.	Conservation Inter- national	Washing- ton DC, USA	www.con serva- tion.org	Principles for Responsible Large Scale Mining	2000
23.	Consumers International	London, United Kingdom	www.con sumersin- terna- tional.org	Consumers Charter for Global Business	1997
24.	Cotance	Brussels, Belgium	www.cota nce.com	Code of Conduct in the Leather and Tan- ning Sector	2000
25.	Defense Industry Initiative (DII)	Washing- ton DC, USA	www.dii. org	Business Ethics Conduct	1986
26.	Ecological and Toxi-	Basel,	<u>www.etad</u>	ETAD Code of Ethics	1997

	cological Association of Dyes and Organic Pigments Manu- facturers (ETAD)	Switzer- land	.org		
27.	Ecotourism of Australia	Brisbane, Australia	www.ecot our- ism.org.au	Code for Operators	1994
28.	EFFAT & CEFS	Brussels, Belgium	www.effat .org & www.cefs. org	CSR in the European Sugar Industry, Code of Conduct	2003
29.	Electronic Industry Code of Conduct (EICC) Implementa- tion Group	San Fran- cisco, USA	www.eicc. info	Electronic Industry Code of Conduct	2004
30.	Equator Principles	Washing- ton, USA	www.equ ator- princi- ples.com	Equator Principles	2003
31.	Ethical Trading Initiative – Norway (Initiativ for Etisk Handel (EHI))	Oslo, Norway	www.etis khan- del.no	IHEs Etiske Ret- ningslinjer	2001
32.	Ethical Trading Ini- tiative (ETI)	London, United Kingdom	www.ethi cal- trade.org	ETI Base Code	1998
33.	Euratex, and ETUF:TCL	Brussels, Belgium	www.eura tex.org; www.etuf -tcl.org	Charter by the Social Partners in the European Textile and Clothing Sector: Code of Conduct	1997
34.	Eurocommerce & Euro-FIET	Brussels, Belgium	www.eur ocom- merce.be	Declaration on Fun- damental Rights and Principles at Work	1999
35.	European Associa- tion for Bioindustries	Brussels, Belgium	www.eur opa- bio.org	EuropaBio Core Ethi- cal Values	1998
36.	European Baha'i Business Forum (EBBF)	Chambéry France	www.ebbf .org	EBBF Core Values	1992
37.	European Coffee Federation	Amster- dam, Holland	www.ecf- coffee.org or www.sust ainable- coffee.net	Common Code for the Coffee Commu- nity (4C)	2004

			1	1	1
38.	European Confederation of the Footwear Industry (CEC) & European Trade Union Federation of Textiles, Clothing and Leather (ETUF:TCL)	Brussels, Belgium	www.cecs hoe.be	Code of Conduct on Child Labour	2000
39.	European Federation of Biotechnology	Barcelona, Spain	www.efbp ublic.org	EFB Code of Conduct for Biotechnologists	1996
40.	European Union	Brussels, Belgium	www.eur opa.eu.int	EU Principles	2001
41.	Fair Labor Association (FLA)	Washing- ton DC, USA	www.fairl abor.org	Workplace code of conduct	1999
42.	Fairtrade Labelling Organizations Inter- national (FLO)	Bonn, Germany.	www.fairt rade.net	International Fair- trade Standards	2001
43.	Fair Wear Founda- tion	Amster- dam, Holland	www.fair wear.nl	Fair Wear Code of Labour Practices	1999
44.	Federation of the Korean Industries (FKI)	Seoul, Korea	www.fki.o r.kr	FKI Charter of Business Ethics	1996
45.	Finnish Forest Certi- fication Council	Helsinki, Finland	www.ffcs- finland.or	Finnish Forest Certi- fication System	1996
46.	Flower Label Program	Köln, Germany	www.fairf lowers.de	FLP-Standard	1999
47.	Food and Agriculture Organization of the United Nations (FAO)	Rome, Italy	www.fao. org	International Code of Conduct on the Dis- tribution and Use of Pesticides	1985
48.	Forest Stewardship Council (FSC)	Bonn, Germany	www.fsc. org	FSC Principles & Cri- teria of Forest Stew- ardship	1994
49.	FTSE (Organization founded by Financial Times and London Stock Exchange, now independent)	London, United Kingdom	www.ftse.	FTSE4Good Criteria	2001
50.	GES Investment Services	Stockholm Sweden	www.ges- in- vest.com	Global Ethical Standard (GES)	2001
51.	Global Alliance for Vaccines and Immu-	Geneva, Switzer-	<u>www.vacc</u> <u>inealli-</u>	GAVI Guidelines	2000

	nization (GAVI)	land	ance.org		
52.	Global Reporting	Amster-	www.glob	GRI Guidelines	1997
	Initiative (GRI)	dam,	alreport-		
		Holland	ing.org		
53.	Globalizing the Prin-	Pretoria,	www.ben	Principles for Global	1995
	ciples	South	<u>ch-</u>	Corporate Responsi-	
		Africa	marks.org	bility: Bench Marks	
54.	Good Corporation	London,	www.goo	Good Corporation	2001
		United	dcorpora-	Standard	
		Kingdom	tion.com		
55.	Governments of USA	Washing-	www.vol	Voluntary Principles	2000
	and of United King-	ton, USA	un-	on Security and Hu-	
	dom	& Lon-	taryprin-	man Rights	
		don,	ciples.org		
		United			
		Kingdom			
56.	Green Globe 21	Canberra,	www.gree	Green Globe 21 Stan-	1994
		Australia	nglobe21.c	dard	
		:	om		
<i>57</i> .	Hong Kong Toy Coa-	Hong	http://me	Charter on the Safe	1994
	lition	Kong,	mbers.hkn	Production of Toys	
	(& Hong Kong Chris-	China	et.com/~h		
	tian Industrial Com-		kcic/		
	mittee)				
58.	Institute of Electrical	New	www.ieee.	IEEE Code of Ethics	1990
	and Electronics Engi-	York, USA	org		
	neers (IEEE)				1
59.	Institute of Social and	London,	www.acco	AccountAbility 1000	1999
	Ethical AccountAbil-	United	untabil-	(AA1000)	
	ity	Kingdom	<u>ity.org.uk</u>		
60.	Interfaith Centre on	New	www.iccr.	Proxy Resolutions	1974
	Corporate Responsi-	York, USA	org	Book	
	bility (ICCR)				
61.	International Centre	Kent,	www.icrt	Cape Town Declara-	2002
	for Responsible Tour-	United	<u>our-</u>	tion	
	ism	Kingdom	ism.org		
62.	International Cham-	Paris,	www.icc	Business Charter for	1991
	ber of Commerce	France	wbo.org	Sustainable Devel-	
	(ICC)			opment	
63.	International Con-	Brussels,	www.icft	ICFTU/ITS Basic	1997
	federation of Free	Belgium	<u>u.org</u>	Code of Labor Prac-	
	Trade Unions	_	-	tice	
	(ICFTU)				
64.	International Council	Brussels,	www.icca	Responsible Care	1985
O		ı	· ·		1
0 1.	of Chemistry Asso-	Belgium	<u>-chem.org</u>		

(F	International Council	New	www.toy-	ICTI Code	1997
65.	of Toy Industries	York, USA	icti.org		
66.	International Council on Mining & Metals	London, United Kingdom	www.icm m.com	ICMM Principles	2003
67.	(ICMM) International Federation of Building and Wood Workers (IFBWW)	Geneva, Switzer- land	www.ifb ww.org	Model Framework Agreement	2000
68.	International Federation of Organic Agriculture Movements (IFOAM)	Bonn, Germany	www.ifoa m.org	IFOAM Basic Instruments	1978
69.	International Labour Organisation (ILO)	Geneva, Switzer- land	www.ilo.o	ILO Declaration of the Fundamental Principles and Rights at Work	1998
70.	International Union of Food, Agricultural, Hotel, Restaurant, Catering, Tobacco and Allied Workers' Association (IUF)	Petit- Lancy, Switzer- land	www.iuf.	Code of Conduct for the Tea Sector International Code of Conduct for the Pro- duction of Cut- Flowers	1996
71.	Irish National Cau- cus	Washing- ton DC, USA.	www.irish national- cau- cus.org	MacBride Principles	1983
72.	Keidanren	Tokyo, Japan	www.keid an- ren.or.jp	Charter for Good Corporate Behavior	1991
73.	Leon H. Sullivan Foundation	Washing- ton DC, USA	www.glob alsulli- vanprinci- ples.org/p rinci- ples.htm	Global Sullivan Principles	1977
74.	Mining Association of Canada	Ottawa, Canada	www.min ing.ca	TSM (Towards Sustainable Mining) Guiding Principles	2004
75.	Organisation for Economic Co- operation and Devel- opment (OECD)	Paris, France	www.oec d.org	OECD Guidelines for Multinational Enter- prises	1976

					1
76.	Pacific Asia Travel	Bangkok,	www.pata	PATA/APEC Code	2001
	Association (PATA)	Thailand	.org &	for Sustainable Tour-	
	& Asia Pacific Eco-	& Singa-	<u>www.ape</u>	ism	
	nomic Co-operation	pore	c.org		
	(APEC)				
77.	Public Services Inter-	Ferney	www.wor	PSI Water Code	2002
	national (PSI)	Voltair,	<u>ld-psi.org</u>		
		France			
78.	Q-Res (CELE)	Milano,	<u>www.qres</u>	Q-Res Codes of Eth-	1999
		Italy	<u>.it</u>	ics	
79.	Rainforest Alliance	New	www.rain	Rainforest Alliance	1987
		York, USA	<u>forestalli-</u>	certification	
			ance.com		
80.	Regeringskansliet	Stockholm	www.rege	Globalt Ansvar	2002
		Sweden	ringskans-		
	·		<u>liet.se</u>		
81.	Rugmark	Washing-	www.rug	Rugmark Certifica-	1994
		ton DC,	mark.org	tion	
		USA			
82.	Sigma Project	London,	www.proj	Sigma Integrated	1999
<u></u>		United	ect-	Guidelines for Man-	
		Kingdom	sigma.co	agement	
		2 6	m		
83.	Social Accountability	New	www.sa-	Social Accountability	1998
	International	York, USA	intl.org	8000 (SA8000)	
84.	Social Venture Net-	San Fran-	www.svn.	SVN Standards on	1999
	work (SVN)	cisco, USA	org	Corporate Social Re-	
				sponsibility	
85.	South African Petro-	Саре	www.sapi	Charter for the South	2000
	leum Industry Asso-	Town,	a.org.za	African Petroleum	
	ciation	South		Industry	
		Africa		,	
86.	Spanish Association	Madrid,	www.aen	AENOR PNE 165001	2002
50.	for Standardisation	Spain	or.es	& PNE 165010	
	and Certification	Primar			
	(AENOR)				
87.	Stakeholder Alliance	Washing-	www.stak	Sunshine Standards	1996
٥,.	Statistical Inflation	ton DC,	eholderal-		
		USA	liance.org		
88.	Standards Australia	Sydney,	www.stan	AS 8003-2003	2003
00.	Juliani and Lianumia	Australia	dards.com		
		2.40.114114	.au		
89.	STEP Foundation	Basel,	www.step	STEP Label Certifi-	1995
٠,٠	DILI TOMICATION	Switzer-	- AA AA AA YOUGH	cate	
		land	founda-	Carc	
		Ialiu	10unua-		<u> </u>

			tion.ch		
90.	Sweatshop Watch	Los Ange- les, USA	www.swe atshop- watch.org	Sweatshop Watch Code of Conduct for University Trade- mark Licensees	1998
91.	TCO Development (TCO stands for Tjänstemännens CentralOrganisation, i.e: The Swedish Confederation of Professional Employees)	Stockholm Sweden	www.tcod evelop- ment.com	TCO Guidelines	1992
92.	Tour Operators' Initiative (TOI)	Paris, France	www.toin itia- tive.org	Supply Chain Guide to Good Practice	2002
93.	Transparency Inter- national	Toronto, Canada	www.tran spar- ency.ca	International Code of Ethics for Canadian Business	2000
94.	United Nations (UN)	New York USA	www.ung lobalcom- pact.org	Global Compact	2000
95.	Worker Rights Consortium	Washing- ton DC, USA	www.wor kers- rights.org	WRC Model Code of Conduct	2000
96.	World Economic Fo- rum	Geneva, Switzer- land	www.wef orum.org	Global Corporate Citizenship Initiative	2001
97.	World Federation of the Sporting Goods Industry	Germany	www.wfs gi.org	WFSGI Code of Conduct	1997
98.	World Health Organization	Geneva, Switzer- land	www.who	International Code on Marketing Breast- milk Substitutes	1981
99.	World Tourist Organization	Madrid, Spain	www.wor ld- tou- rism.org	Global Code of Ethics for Tourism	1999
100.	Worldwide Responsible Apparel Production	Washing- ton DC, USA	www.wra pap- parel.org	Apparel Certification Program Principles	2002

References

- Brunsson, Nils & Jacobsson, Bengt (edt) (2000), "A World of Standards". Oxford. Oxford University Press.
- Egels-Zandén, Niklas & Hyllman, Peter (2006) "Exploring the Effects of Union-NGO Relationships on Corporate Responsibility: The Case of the Swedish Clean Clothes Campaign", Journal of Business Ethics, nr 64, p 303-316.
- Engwall, Lars & Sahlin-Andersson, Kerstin (edt) (2002), "The expansion of management knowledge: carriers, flows and sources". Stanford, California. Stanford University Press.
- International Chamber of Commerce (ICC) and the International Organisation of Employers (IOE) (2004). *Joint position paper for the ISO International Conference on Social Responsibility*, June 2004. Stockholm. (ICC/IOE).
- Meyer, John W. (1996) "Otherhood: The Promulgation and Transmission of Ideas in the Modern Organizational Environment". In: Translating Organizational Change, Czarniawska, Barbara & Sevón, Guje (edt.). Berling. Walter de Gruyter.
- OECD (1999), "Codes of Conduct: An Inventory". (TD/TC/WP(98)74/Final).
- Segerlund, Lisbeth (2005) "Corporate Social Responsibility and the Role of NGOs in the Advocacy of New Norms for Transnational Corporations". Licentiate's thesis. University of Stockholm.
- Tamm Hallström, Kristina, (2006 forthcoming), "ISO Enters the Field of Social Responsibility (SR) Construction and Tension of Global Governance", in Schriften zur Governance-Forschung Vol 5, /Global Governance and the Role of Non-State Actors/, Folke Schuppert (ed), Baden-Baden: Nomos.
- Windell, Karolina (2005) "Corporate Responsibility in the Making Consultants Taking Advantage of New Societal Demands". Paper presented at the 21st EGOS Conference, Berlin, July 2004.

Working Papers

The working papers can be ordered from: Score, Ingrid Nordling, S-106 91 Stockholm, Sweden telephone: +46 8 674 7120 fax: +46 8 16 49 08

e-mail: Ingrid.nordling@score.su.se
The working papers from 1999 can also be printed as PDFs from the home page:

www.score.su.se

2006:1	Anna Krohwinkel-Karlsson and Ebba Sjögren - Regulating Need Deciding on public financial intervention within the fields of healthcare and development aid Mats Jutterström – Corporate Social Responsibility – the supply side of CSR- standards
2005	
2005:1	Thedvall, Renita – The meeting format as a shaper of the decision-making process: The case of the EU Employment Committee
2005:2	Sundqvist, Göran – Expertisens gränser och samhälleliga utbredning. Exemplet slutförvaring av kärnavfall
2005:3	Ullström Anna – Samarbetskanslierna, vårtor på, länkar till eller delar av Regeringskansliet
2005:4	Jambrén, Niklas och Jessica Lindvert – Landet lagom i 2000-talet. Arbete, lärande och socialt ansvar i politik och praktik
2005:5	Nilsson Sofia - Egendeklaration istället för miljömärkning: en reaktion mot regelexplosionen
2005:6	Sundström, Göran — Målstyrningen drar åt skogen. Om government och governance i svensk skogspolitik
2005:7	Ahrne, Göran Jens Rydgren and Adrienne Sörbom - Politics and globalization: Bringing Parties in
2005:8	Hertz, Tyra – Pivat-offentligt inom EU –en studie av Lamfalussyprocessen
2005:9	Jacobsson, Kerstin - Tid och politik. Om tidsuppfattning och politisk självförståelse
2004	
2004:1	Svedberg Nilsson, Karin - The (Ir)responsible Organisation — Argumentative Themes in the Literature on Corporate Social Responsibility and Corporate Citizenship
2004:2	Malmstig, Erik - Mera stat och mera profession? En excursion med farmaceutprofessionen – från privata företagare till statstjänstemän i Apoteksbolaget
2004:3	Sandebring, Adam – Regler för högre utbildning – En historisk studie av regelsättande för högre utbildning i USA och Europa
2004:4	Britz, Malena - Aspects of Economy and Security in the Swedish Government's View on Defence Equipment Supply 1989-2001
2004:5	Sandebring, Adam - Konkurrens på en regelmarknad - Fallet med regelsättarna för Handelshögskolan i Stockholm
2004:6	Soneryd, Linda – Deliberations over the unknown, the unsensed and the unsayable? Public protests and the 3G development in Sweden

2004:7	Ackroyd, Stephen and Daniel Muzio - Agency, Interests and the Production and Reproduction of Organisational Structures
2004:8	Sundström, Göran - 'Management by Measurement' Its Origin and Development in the Case of the Swedish state
2004:9	Boström, Magnus – Fina fisken – En studie av bakgrunden, organiseringen och debatten kring introduktionen av miljömärkt vildfångad fisk i Sverige
2004:10	Mörth, Ulrika – The EU as a normative power in the WTO (?)
2004:11	Vifell, \mathring{A} sa $-$ (Ex)Changing practices $ \mathring{S}$ wedish employment policy and European guidelines
2003	
2003:1	Forssell, A., Competition, change and conformity
2003:2	Junker, S., Ett läkemedels öde – dumpning i en politisk soptunna
2003:3	Boström, M./Klintman, M., Framing, Debating, and Standardising "Natural Food" in Two Different Political Contexts: Sweden and the U.S.
2003:4	Garsten, C./Lerdell, D., Mainstream Rebels: Informalization and Regulation in a Virtual World
2003:5	Winroth, K., Kunskapsarbetare i aktion – en studie om organisering av advokaters arbete
2003:6	Papakostas, A., Mer organisation med färre människor och många organisationer med få frågor - en essä om politiska partier och frivilliga organisationer
2003:7	Noaksson, N./Jacobsson, K. The Production of Ideas and Expert Knowledge in OECD – The Case of the OECD Jobs Strategy in Contrast with the EU Employment Strategy
2003:8	Premfors, Rune. Democratization in Scandinavia: The Case of Sweden.
2003:9	Tsoukalas, Ioannis, Flexibel arbetsmarknad i fokus – en studie av nya anställningsförhållanden
2002	
2002:1	Mörth, U./Britz, M. European Integration as Organising - Alternative
2002.1	Approaches to the Study of European Politics
2002:2	Vifell, Å., Enklaver i staten – Internationaliseringen av den svenska
	statsförvaltningen, fallstudier av asyl-, bistånds- och klimatområdena
2002:3	Boström. M., Skogen märks – Hur svensk skogscertifiering kom till och dess konsekvenser
2002:4	Jacobsson, K., Soft Regulation and the Subtle Transformation of States: The Case of EU Employment Policy
2002:5	Thedvall, R., "Do it yourself": Making up the Self-employed Individual in the Swedish Public Employment Service
2002:6	Sundberg, M., Sida vid sida – Ny och gammal reglering av jordbruk och miljö
2002:7	Ivarsson Westerberg, A., Den nya administrationen
2002:8	Lindvert, Jessica, Kvinnors vardag som politisk verklighet. En analys av svenska och brittiska valmanifest på 1960-talet och 1990-talet
2001	
2001:1	Lagrelius, AM., Från expertkunskap till rekommenderat läkemedel – En studie om rekommendationer i tre läkemedelskommittéer
2001:2	Sundström, G., "Ett relativt blygsamt förslag" – Resultatstyrningens framväxt ur tre perspektiv

2001:3	Furusten, S., Consulting in Legoland – The Jazz of Small-Scale Management Consultation in the Improvisation on Standards
2001:4	Jacobsson, B./Lægreid, P./Pedersen, O.K., Transforming States: Continuity and Change in the Europeanisation of the Nordic Central Governments
2001:5	Ahrne, G./Papakostas, A., Intertia and innovation
2001:6	Ahrne, G./Brunsson, N., Metaorganisationer: Identitet och auktoritet
2001:7	Hedmo, T./Sahlin-Andersson, K./Wedlin, L., The Emergence of a European Regulatory Field of Management Education – Standardizing Through Accreditation, Ranking and Guidelines
2001:8	Jacobsson, B., Hur styrs regeringskansliet? – Om procedurer, prat och politik
2001:9	Ehn, P./Erlandsson, M./Ivarsson-Westerberg, A./Vifell, Å., <i>Processer i regeringskansliet – sex fallstudier</i>
2001:10	Boström, M., Voluntary rule-making in the environmental field—New alliances between the state, enterprises and evironmental organizations
2001:11	Bäcklund, J., Standardization and local adaptation – An analysis of management consultancies tenders to the public sector
2001:12	Jacobsson, K., Innovations in EU Governance – The Case of Employment Policy Co- ordination
2001:13	Malmstig, E., Arbetets organisering i vardagen- en sociologisk studie av elva öppenvårdsapotek
2001:14	Andersson, C., Ämbetsmannastat och demokrati
2001:15	Jacobsson, B./Sundström, G., Resultat utan lärande? – erfarenheter från tre decennier av resultatstyrning
2000	
2000:1	Thygesen, N., Fra Ydrestyring til selvstyring – Et studie af en dansk kommune
2000:2	Genell, K., Skilda världar - att vara direktör i staten
2000:3	Furusten, S. and Bäcklund, J., In the Shadow of American Stars - On American
	Dominance and the Americanisation of the Swedish Management Consultancy Field
2000:4	Sahlin-Andersson, K., National, International and Transnational Constructions of New Public Management
2000:5	Nilsson, T., Ämbetsmannen i själva verket – rekrytering och avancemang i en moderniserad stat 1809-1880
2000:6	Britz, M., The Development of Swedish and French Defence Industrial Companies 1994-1999 – A Comparative Study
2000:7	Jutterström, M., Business Dilemma in EU Lobbying – Horizontal Relations and Parallel Action
2000:8	Ekengren, M. and Jacobsson, K., Explaining the Constitutionalization of EU Governance – The Case of European Employment Cooperation
2000:9	Svedberg Nilsson, K., Accounting for Change
2000:10	Boström, M., Om relationen mellan stat och civilsamhälle - Miljöorganisationers interaktion med statliga och politiska organisationer
2000:11	Jacobsson, B., Världen i staten – Europeisering, politik och statens organisering
2000:12	Turtinen, J., Globalising Heritage - On UNESCO and the Transnational Construction of a World Heritage
2000:13	Forssell, A. och Ivarsson Westerberg, A., Administrera mera! Organisationsförändring och administrativt arbete
2000:14	Sahlin-Andersson, K., Transnationell reglering och statens omvandling – granskningssamhällets framväxt

2000:15	The New Regulation. Organizational patterns of Regulations – Forms, Interaction, and Knowledge Base in the Fields of Natural Environment, Work and Health – A
2000:16	Research Programme Samtida Gränser – Framtida gränser, Dokumentation av doktorandkonferens, oktober 2000
2000:17	Furusten, S. and Garsten, C., Temporary Ties – The Construction of Expertise and Authority in Temporary Consulting Services
1999	
1999:1	Mörth, U., Framing the defence industry/Equipment issue – the case of the European Commission
1999:2	Jacobsson, B., Europeiseringen och statens omvandling
1999:3	Premfors, R., Sveriges demokratisering: Ett historisk-institutionalistiskt perspektiv
1999:4	Papakostas, A., Why is there no clientelism in Scandinavia? A comparison of the Swedish and Greek sequences of development
1999:5	Forssell, A., Offentlig reformation i marknadsmodellernas spår?
1999:6	Ivarsson Westerberg, A., Förändrad fogde - Reformer och förändring i statens kärna
1999:7	Furusten, S., In the Wake of Deregulation
1999:8	Sundström, G., Att tala med en röst – En studie av hur EU-medlemskapet påverkar samordningen inom regeringskansliet
1999:9	Boström, M., Den organiserade miljörörelsen. Fallstudier av Svenska Naturskyddsföreningen, Världsnaturfonden WWF, Miljöförbundet Jordens Vänner, Greenpeace och Det Naturliga Steget
1999:10	Jacobsson, B. och Sundström, G., Invävd i Europa – En undersökning av den svenska statsförvaltningens EU-arbete
1999:11	Jacobsson, K., Employment Policy in Europe. A New System of European Governance
1999:12	Garsten, C. with Turtinen, J., "Angels" and "Chameleons" - The Cultural Construction of the Flexible Temporary Agency Worker in Sweden and Britain
1998	
1998:1	Johnsplass, NA., Bestiller- Utforermodellens vekst och fall. En Empirisk studie av KommunAktuellt
1998:2	Mörth, U. and Jacobsson, B., Paradoxes of Europeanization. Swedish Cases
1998:3	Brunsson, N., A World of Standardization as a Social Form
1998:4	Sahlin-Andersson, K., MBA: European Constructions of an American Model
1998:5	Tamm Hallström, K., Construction of Authority in Two International Standardization Bodies
1997	
1997:1	Perho, A., Beställar-utförarmodellens uppkomst och fall i Täby kommun
1997:2	Haldén, E., Ett centralt ämbetsverk i omvandling - från Skolöverstyrelsen till Skolverket
1997:3	Mörth, U., Policy Diffusion in Research and Technological Development: No Government is an Island
1997:4	Papakostas, A., Staten: sociologiska perspektiv
1997:5	Ahrne, G., De ofrivilliga passagerarna. En analys av staten ur ett organisationsteoretiskt perspektiv
1997:6	Nilsson, T., Liberalismen och 1800-talets ämbetsmannastat: Fiender eller allierade?

1997:7 1997:8	Sahlin-Andersson, K. and Olson, O., Accounting Transformation in an Advanced Welfare State: The Case of Sweden. Brunsson, N. and Sahlin-Andersson, K., Constructing Organizations
1996	
1996:1	Garsten, C., Just-in-time: Flexible Workforce and Professional Integrity
1996:2	Jacobsson, B., Local Governments and Institutional Change
1996:3	Brunsson, N., The Standardization of Organizational Forms as a Cropping-up
	Process
1996:4	Premfors, R., Reshaping the Democratic State: Swedish Experiences in a
1,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Comparative Perspective
1996:5	Hart, P. and Rosenthal, U., Crisis Management in Government: Developments in
1770.0	Theory and Practice
1996:6	Brunsson, N., Institutionalized Beliefs and Practices - the Case of Markets and
1770.0	Organizations
	0.0000000000000000000000000000000000000